

# Quality Reference

(in numerical order)

**J.Charles wants you to be happy with your order. Knowing that satisfaction is relative to expectations, we have compiled the following descriptions intended to help you understand what you can realistically expect when you receive your order. Every item in the J.Charles catalog falls into one of these categories and is referenced below the pricing of a particular product.**

**Q100 Optic Crystal:** Machine made. No imperfections. Dimensions may vary slightly. All planes are highly polished. Pure and colorless. Excellent clarity and sparkle. Exceptionally heavy.

**Q101 Beveled Optic Crystal:** Machine made. No imperfections in the glass itself. Dimensions may vary slightly. Bevels may vary and be uneven and are not considered defective. All planes are highly polished. Pure and colorless. Excellent clarity and sparkle.

**Q102 Starphire Crystal:** Machine made. No imperfections. All planes are highly polished. Glass has a slight aqua tint but is not nearly as green as jade crystal. Very good clarity and sparkle. Substantial weight.

**Q103 Jade Crystal:** Machine made. No imperfections. All planes are highly polished. Glass has a deep jade tint. The thicker the piece the more pronounced the jade color. Good clarity. Thicker pieces in this category have substantial weight.

**Q104 Bent Jade Crystal:** Machine made. Small bubbles and other imperfections are rare and are not considered defects. Dimensions may vary slightly. Glass has a deep jade tint. The thicker the piece the more pronounced the jade color. Good clarity. Bevels provide some sparkle. Thicker pieces in this category have substantial weight.

**Q105 Bent Glass:** Machine made. Expect bubbles and other imperfections inherent to this item. Dimensions are consistent. Color is slightly jade but is minimized by the grayed edge.

**Q106 24% Full-lead Crystal:** Machine made. Expect minor bubbles and swirls that are inherent to full-lead crystal. Full-lead crystal ranges from colorless to a subtle blue tint. Excellent sparkle. Larger pieces in this category are exceptionally heavy due to lead content.

**Q107 24% Full-lead Crystal:** Mouth-blown and formed by hand. Expect minor bubbles and swirls that are inherent to full-lead crystal. Full-lead crystal ranges from colorless to a subtle blue tint. Dimensions and weight will vary from piece to piece. Excellent sparkle. Glass will ring when pinged. Larger pieces in this category are exceptionally heavy due to lead content. Variations will occur on styles with hand-cut patterns due to its hand-crafted nature.

**Q108 24% Full-lead Crystal:** Machine-blown. Small bubbles and other imperfections are rare but are not considered defects. Dimensions are consistent. Glass walls are thin. Full-lead crystal ranges from colorless to a subtle blue tint. Excellent sparkle. Glass will ring when pinged. Weight is heavier than most stemware due to lead content.

**Q109 Art Glass:** Mouth-blown and formed by hand. Expect minor bubbles and swirls that are inherent to mouth-blown and fully hand-crafted glass. Dimensions and weight will vary from piece to piece. Designs and patterns within the glass may vary significantly. Colors are brilliant. Weight is substantial.

**Q110 Mouth-blown Glass:** Expect minor bubbles and swirls that are inherent to mouth-blown glass. Dimensions and weight will vary from piece to piece. Glass may have a very subtle aqua tint. Very good clarity and sparkle. Substantial weight. Variations will occur on styles with hand-cut patterns due to its hand-crafted nature.

**Q111 Machine-blown Glass:** Small bubbles and other imperfections are rare but are not considered defects. Dimensions are consistent. Glass walls are thin. Glass is colorless. Excellent sparkle.

**Q112 Machine Made Glass:** Small bubbles and other imperfections are rare but are not considered defects. Dimensions are consistent. Glass is colorless with excellent sparkle.

**Q113 Machine Made Glass:** Small bubbles and other imperfections may occur and are not considered defects. Dimensions are consistent.

**Q114 Tempered Glass Mugs:** Machine made. Small bubbles and other imperfections may occur and are not considered defects. Dimensions are consistent. Clear mugs may have a slight aqua tint. All tempered mugs will have a seam opposite the handle. Substantial weight. Durable. Safe for hot drinks.

**Q115 Black Glass:** Machine made. No imperfections. Dimensions may vary slightly. Color is jet black and very opaque.

**Q116 Ceramic Mugs:** Expect minor blisters or other imperfections inherent to ceramic products. Dimensions are consistent. Actual colors may vary from catalog photos.